



Representing one million residents as the Eastern Transport Coalition

Factsheet #6: Better Transport Interchanges

Melbourne's public transport system needs to operate as an integrated network, consisting of coordinated travel between bus, tram and train services.

While issues relating to the frequency and temporal coverage need to be addressed, it is also imperative that interchanges are comfortable, accessible and facilitate ease of transferring between transport modes.

A number of transport interchanges are in need of upgrading to ensure they provide a convenient transfer between services.

Service co-ordination:

The ETC acknowledges the investment in bus services that will be delivered through Meeting Our Transport Challenges, however it believes it is imperative that these improvements are delivered in a coordinated and consistent fashion.

For example, during evenings there is currently a half hour wait transferring between SmartBus services along Springvale Road and Wellington Road making cross service trips unnecessarily time consuming.

Interchange facilities:

While waiting times should be kept to an absolute minimum, the comfort of transport interchanges is critical to ensuring a positive transport experience, competitive with private vehicle travel.



Ringwood Station is not DDA compliant and perceived to be unsafe

As an example, Ringwood Station currently fails existing disability access requirements (DDA Act 1992) and lacks passenger conveniences on the main platforms. The station also lacks adequate lighting and is perceived to be unsafe.

The redevelopment of Ringwood Station would facilitate the urban renewal that is occurring due to the Ringwood Transit City Project.

Eastern Transport Coalition

Greater Dandenong, Knox, Manningham, Maroondah, Monash, Whitehorse and Yarra Ranges Councils



Box Hill interchange is dark, uninviting and poorly integrated.

Likewise, it has been identified that the Box Hill Station and bus interchange in urgent need of an upgrade as it is cold, uninviting, exposed to the weather and perceived to be unsafe.

In addition, the interchange is not fully DDA compliant and lacks integration with nearby tram and train services.

Furthermore, bus and rail interchanges, such as Nunawading, Oakleigh and Glen Waverley Station, can be improved to ensure adequate shelter and lighting.

A call for action:

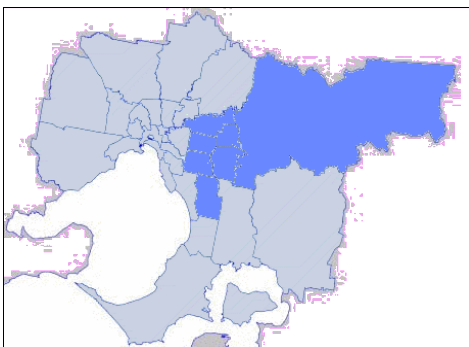
Short-term:

- Harmonise bus timetables to ensure a consistent frequency across bus routes.
- Ensure coordination between bus and train services to minimise waiting times.
- Minimise waiting times between bus services through coordination of timetables.

Medium-term:

- Upgrade Ringwood Station for DDA compliance and enhanced amenity (estimated \$40 million).
- Upgrade Box Hill interchange for DDA compliance and safety improvements (\$20 million upwards).
- Improve interchanges at Nunawading, Glen Waverley, Oakleigh and Dandenong Stations.

About the Eastern Transport Coalition:



The Eastern Transport Coalition (ETC) consists of Melbourne's seven eastern Metropolitan Councils and represents approximately one million residents.

The ETC advocates for sustainable and integrated transport services to reduce the level of car dependency to secure the economic, social and environmental wellbeing of Melbourne's outer east.

Contact details:

The Eastern Transport Coalition aims to work in partnership with Federal and State Government's to ensure the future sustainability of Eastern Melbourne.

For further details please visit www.etc.org.au or contact 9298 8000.

Mission Statement: The Eastern Transport Coalition will advocate for sustainable and integrated transport services in the Eastern region of Melbourne which focus on the travel needs of the community and reduce the level of car dependency